

Jacob Caldwell

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Education

University of Alaska Anchorage

Bachelor of Science in Aviation Technology with Administrative Emphasis; Minor in Business Administration

Associate of Applied Science in Aviation Administration

Alaska Airlines

Graduate of Alaska Airlines Developing Emerging Leaders (DEL) program

Employment History

Kenai Aviation (Kenai, AK)

Director of Station Operations

January 2018-Present

Kenai Aviation Training Academy (Kenai, AK)

Chief Dispatcher

January 2019-Present

Alaska Airlines (Anchorage, AK, Steamboat Springs, CO & El Paso, TX)

Station Manager in Steamboat Springs, CO and El Paso, TX

Lead Customer Service Agent in Anchorage, AK

Ground Security Coordinator (GSC)

Complaint Resolution Officer (CRO)

Certified Station Trainer

March 2017-April 2020

Grant Aviation (Kenai, Cold Bay, Dutch Harbor & Anchorage, AK)

Lead Station Agent/Dispatcher/Trainer

June 2009-March 2017

Certifications

- FAA Aircraft Dispatcher Certificate
- FAA Private Pilot Certificate with Instrument Rating
- FAA Advanced Ground Instructor Certificate
- FAA Instrument Ground Instructor Certificate